



24 Hour Cancellation & “No Show” Fee Policy

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. Therefore, Hematology Oncology Associates of CNY, reserves the right to charge a fee of \$100.00 for Initial Patient New Consult missed appointments (“no shows”) and a fee of \$50.00 for all other missed appointments (“no show”) and appointments which, absent a compelling reason, are not cancelled with a 24-hour advance notice.

“No Show” fees will be billed to the patient. This fee is not covered by insurance, and must be paid prior to your next appointment. Multiple “no shows” in any 12 month period may result in termination from our practice.

Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients.

CENTERS FOR CANCER CARE AND BLOOD DISORDERS

315-472-7504

FAX: 315-479-8639

Brittonfield Parkway • Onondaga Hill • Auburn • Wellness Center

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