

Patient Portal Authorization



What is the Patient Portal?

The Patient Portal is a web-based system that allows for secure communication and transfer of information between Hematology Oncology Associates and the patient.

Our Patient Portal provides a secure method of messaging to ensure your privacy is in compliance with Federal and State regulations.

Our secure website offers many convenient features that can save you time.

- Request an Appointment Change
- Request a New Appointment
- Ask a Question about a Billing or Benefits Issue
- Request an Address/Phone Change
- Receive Clinical Summary From Your Last MD Visit
- Ask a Clinical or Prescription question
- Ask a Question about Test Results

In the event of an emergency dial 911. Do not use the Patient Portal.

Response Time –*site is monitored during our normal business hours.*

Please do not use the Patient Portal for urgent messages. We will normally respond to non-urgent inquires within 24 hours but no later than 3 business days after receipt. If you do not hear from us within the allotted time, please call us at (315)472-7504.

Give us your email address, we will send you an email with a link to join our Patient Portal.

Once you have created your account,
go to www.hoacny.com
and click on "Patient Portal" to access your account.



Authorization For Disclosure of Protected Health Information to Patient Portal

I Hereby authorize Hematology-Oncology Associates of CNY to use/disclose my individually identifiable health information to the Patient Portal (which may include information concerning treatment for drug/alcohol abuse, mental health, HIV status, or genetic testing records, if applicable).

- I understand that I may refuse to sign this authorization.
- I understand that I have the right to revoke this authorization at any time by writing to HOACNY.

Protecting Your Private Health Information and Risks

We understand the importance of privacy with regard to your health care, and will continue to protect the privacy of your medical information. A secure web portal is a type of webpage that uses encryption to keep unauthorized persons from reading communications, information, or attachments. By giving us your email address below, we will be able to send you a link to create an account. Protect your username and password information as you would protect your banking information. Safeguard this information so that only you or someone you authorize has access to this information.

My signature below acknowledges that:

- I have read and understand the information contained in the consent form and that I consent to electronic communication through the Patient Portal with personnel of Hematology Oncology Associates of CNY.
- I have received information on how to access my health information online.
- I understand that such electronic portal communications may contain medical information about me and concern matters regarding my health care.

DOB: _____ Printed Name: _____

Email address: _____ @ _____

No Email Address/ Declined Note: If Declined, you may opt back in at any time.

Signature: _____ Date: _____

Office use—

I have authenticated the identity of the person named on this authorization form:

Patient ID # _____

Picture ID Person known to me Other (specify) _____