



# Hematology-Oncology Associates of CNY

Personalized cancer care –  
when you need us, where you need us.

315.472.7504 | hoacny.com

Patient Newsletter August 2023

## A Notice About Testing Services and Results

An increased need for tests and medical imaging for our patients combined with decreased staffing for these services often prevents us from obtaining same-day results. We appreciate your understanding and patience with this matter.

We are continually making adjustments to secure the test results needed for your appointments.

For example, for medical imaging, we now make every effort to schedule required scans the day before patient appointments. This will ensure we have results during your appointment.

If you have any questions about the scheduling of your tests, please speak with your clinical team.

**Thank you!**



## Congratulations to Chelsea Klock, R.N., O.C.N. !

Chelsea was recently recognized by the Community Oncology Alliance Patient Advocacy Network (CPAN) as an Outstanding Advocacy Leader!

Chelsea manages our HOA CPAN chapter, which helps our elected officials, patients and insurance companies understand the importance of local, affordable and accessible cancer care close to where people live and work.

We are always looking for new members. If you would like to join us, please email Chelsea at [cklock@hoacny.com](mailto:cklock@hoacny.com).



CPAN also offers monthly virtual education programs. You can learn more about those by [clicking here](#).

## HOA VISITOR POLICY

- Due to infection control risks, we allow only one visitor per patient.
- No visitors experiencing a fever or cold-like symptoms.
- Visitors must be age 12 or older.
- Visitors for patients in the infusion center must be age 16 or older.
- Only certified service dogs are allowed to accompany patients. We unfortunately cannot accommodate therapy and emotional support animals.

**We're making great progress on our new Camillus location (pictured below)  
which is scheduled to open in August 2024!**

**This new location will replace our Onondaga Hill office and  
include a new and improved HOA Wellness Center.**



with Dr. Ajeet Gajra

[Click here](#) to listen to Dr. Gajra on 93Q- FM discuss the Galleri multi-cancer early detection test.



with Jen Pichoske

[Click here](#) to watch Chief Operating Officer Jen Pichoske on WSYR-TV 9's *Bridge Street* discuss making informed decisions about cancer care.



**If you are happy with your care and would recommend our practice,  
could you please do us a favor and write us a Google review?**

**Just [click here](#). Thank you!**

Offices: Auburn - East Syracuse - Onondaga Hill | 315/472-7504 | hoacny.com

